



Palm Springs Training Services

Induction Course Offering:

1. Health Care Passport

We offer a full induction training programme called the Health Care Passport, which is aimed at providing trainees with the underpinning knowledge and practical skills to gain employment in non-regulated health care roles.

The Health Care Passport is arranged as either a full-time course or a part-time course. The part-time course will be arranged based on the general availability of applicants. It consists of an 18 module (82.5 hour) classroom-based theoretical training programme, presented by qualified Nurse Trainers. The theoretical training is followed by a 240-hour practical placement within the care industry to allow candidates to gain practical experience and assessed as competent by qualified, registered care providers. This training is mapped to the UK requirements set out by Skills for Care Standards, Common Induction Standards, and the National Occupations Standards, to ensure that the universal standards of care provision training are met.

Modules covered in the Health Care Passport:

- Understanding Your Role and Personal Development
- Essence of Care: Privacy and Dignity
- Codes of Conduct and Duty of Care
- Data Protection (incl. GDPR) and Record Keeping
- Communication Skills and Conflict Resolution
- Team Work
- Infection Prevention and Control
- Health & Safety Level 1
- Manual Handling & Moving
- Food Safety Level 2
- Clinical Care Skills
- Palliative Care
- Mental Health Awareness & Learning Disabilities
- Safeguarding Adults at Risk and Whistle Blowing
- Mental Capacity and Self-Determination Law (CSDL)
- Dementia Awareness & Challenging Behaviour
- Lone Working in Health & Social Care
- Conflict Resolution
- Emergency First Aid at Work (EFAW) and Basic Life Support



Designed for

Designed for candidates interested in gaining employment in the health care industry but do not have the knowledge or experience required.

Written and spoken English required

Age 18-60

Available to complete an 8 week practical placement in a care setting

No criminal convictions

Learning Assessment

Assessment of candidate competency is done in two stages. The first is during classroom sessions through individual and group exercises and tests written following each module to demonstrate understanding. The second is practical competency which is assessed during industry placements where the candidate will shadow colleagues initially to learn practical applications of the knowledge they will have gained in the classroom, then demonstrate to colleagues and placement mentors their competence in performing tasks in accordance with the individual organisation's policies and procedures. This progression of competency is recorded in the candidate's individual competency handbook.

The candidate will undergo two competency reviews by an assessor from Palm Springs Training Services. The first assessment will take place in week three of their placement to determine if the candidate is progressing according to the mapped competency outcomes, and a second and final assessment in the eighth week of the candidate's placement which will determine if the candidate is competent to work in their role. These two competency assessments will include demonstration of practical skills as well as a review of reflective accounts that the candidate will have been completing on a weekly basis during their placement.

Learning Assessment tools:

- Theory tests, in-class demonstration of skills
- Placement reviews
- Skills assessment by placement mentors and supervisors
- 2 competency reviews by training provider
- Student reflective accounts

Certificate

Certificate of Completion for each module completed (both theory and proven competency in placement)

or

Certificate of Attendance for each module attended if no placement completed (theory only)

Level

Induction level

Duration

Theory: 82.5 hours

Practical placement: 240 hours